## 6.0 DIRECTORY OF ACRONYMS

ACD Automatic Call Distribution
AEM Area Emergency Manager

AOD Attendant on Duty

AIS Automated Information System

AY Annual Year

BCPW Business Continuity Project Workgroup

CD Compact Disk

CDRG Catastrophic Disaster Response Group

CIO Chief Information Officer

CP Contingency Plan

CPR Cardio-pulmonary Resuscitation

EMSHG Emergency Management Strategic Healthcare Group

EOC Emergency Operations Center

EPC Emergency Preparedness Coordinator

FEA Federal Executive Association

FEB Federal Executive Board

FEMA Federal Emergency Management Agency

FRP Federal Response Plan

FTS Federal Telecommunications System

GAO Government Accounting Office

HBHC Home Based Health Care

ICU Intensive Care Unit

IEMS Internal Emergency Management Strategy

IG Inspector General

IRM Information Resource Management

JCAHO Joint Commission on Accreditation of Health Care Organizations

LAN Local Area Network

MCCF Medical Cost Care Fund

MOU Memorandum Of Understanding

OMB Office of Management & Budget

PBX Private Branch Exchange

PHS Public Health Service

RISC Regional Interagency Steering Committee

ROC Regional Operation Center

SPD Supply, Processing & Distribution

VAHCF Veterans Affairs Health Care Facility

VBA Veterans Benefit Administration
VHA Veterans Health Administration

VISN Veterans Affairs Integrated Service Network

WAN Wide Area Network

Y2K Year 2000